

Security & Data Protection Statement

At [Optique Line](#), we are committed to protecting the security, confidentiality, and integrity of the information entrusted to us by our customers, suppliers, employees, and business partners.

As a supplier to the optical industry across Australia and New Zealand, we recognise the importance of maintaining secure systems, responsible data handling practices, and appropriate safeguards to protect personal and business information.

Our Commitment

Optique Line is committed to:

- Protecting personal and business information from unauthorised access, misuse, loss, alteration, or disclosure
- Maintaining secure business systems and operational processes
- Supporting responsible and ethical handling of customer and supplier data
- Continuously reviewing and improving our data security practices where appropriate
- Complying with applicable privacy and data protection laws within Australia and New Zealand

Information We Collect

The information we may collect and store includes:

- Customer and account contact information
- Billing and delivery details
- Business trading information
- Website and online ordering information
- Communications relating to orders, enquiries, and support
- Employee and contractor information where required for business operations

How We Protect Information

Optique Line implements a range of administrative, technical, and operational measures designed to help protect information, including:

- Secure business systems and password-controlled access
- Restricted access to sensitive information

- Staff training and internal confidentiality obligations
- Controlled access to customer accounts and operational systems
- Monitoring and management of business technology and software platforms
- Secure handling of electronic communications and business records

While we take reasonable steps to protect information, no electronic transmission or storage system can be guaranteed to be completely secure.

Third-Party Providers

We may engage trusted third-party service providers to support our business operations, including:

- Accounting and invoicing platforms
- Website and online ordering systems
- Logistics and freight providers
- Cloud storage and business software providers
- Marketing and communication platforms

Where appropriate, we expect our providers to maintain reasonable security standards and handle information responsibly.

Website & Online Security

Our websites and online systems may use secure technologies and controlled access processes to help protect customer information and online ordering activities.

Users are responsible for maintaining the confidentiality of their account login details and notifying us if they believe unauthorised access has occurred.

Data Retention

Information is retained only for as long as reasonably required for operational, legal, accounting, or business purposes.

Reporting Concerns

If you have any questions regarding security, privacy, or data protection, or believe there has been unauthorised access relating to your account or information, please contact:

Optique Line

Email: sales@optiqueline.com.au

Updates To This Statement

Optique Line may update this Security & Data Protection Statement from time to time to reflect changes in business practices, technology, or legal requirements. Updated versions will be published on our website.